

Dear Guests,

Welcome to Lord's Palace Hotel Spa & Casino,

As Lord's Palace Hotel Spa & Casino family, we are delighted to welcome you here and wish you marvellous stay.

Please visit link below for more information about "**Lord's Palace Hotel Spa & Casino Covid-19 Protection-Hygiene Manifest**"
"" www.lordspalace.com ""

Our soft all-inclusive service offers you many possibilities to make your stay unforgettable, memorable. Our guests can enjoy variety of international and local dishes for breakfast, lunch, and dinner.

Bellow you may kindly find the detailed information about soft all-inclusive concept (included and not included items in package) also our breakfast, lunch, and dinner (SPICE Restaurant) working hours.

"Soft All Inclusive" is served in Spice Restaurant where you have your Breakfast, Lunch and Dinner as buffet style.

Soft All Inclusive includes Standard Beverage Package 1 during Lunch and Dinner, also Standard Beverage Package 2 Le Petit Croissant Café from 10:00 pm to 00:00 am.

Standard Beverage Package - 1; Yeni Raki, Tekirdağ Raki Mavi, Efes Bira, House Wine (Red- White- Rose), Gordon's London Dry Gin, Smirnoff Vodka, J&B, Red Label, White Horse, soft drinks, and hot beverages.

Not Included in Package: Can Drinks, Bottled drinks, Fresh Juices, Turkish coffee, Aromatic Coffees and Teas

Standart Beverage Package- 2; Yeni Raki, Tekirdağ Raki Mavi, Efes Bira, House Wine (Red- White-Rose), Gordon's London Dry Gin, Smirnoff Vodka, J&B, Red Label, White Horse, soft drinks, Tea and Nescafe are included. **Not**

Included in Package: Can Drinks, Bottled drinks, Fresh Juices, Turkish coffee, Aromatic Coffees and Teas

Spice Restaurant Dress Code: Slippers, bikini and swimming suits are not allowed at the Spice Restaurant.

In accordance with the Covid-19 precautions, we request you to use the same table in all meals in our Spice Restaurant.

Check-in and Check-out time: Check in time: 2:00 PM / Check Out time: 12:00 AM

➤ Breakfast:	07:00 – 10:30	is served in Spice Restaurant on the Lobby floor.
➤ Lunch:	12:30 – 14:30	is served in Spice Restaurant as a set menu on the Lobby floor.
➤ Dinner:	19:00 – 21:30	is served in Spice Restaurant on the Lobby floor.

Please note our outlets opening and closing hours also the outlets as marked (*) are not included and chargeable.

*Le Petit Croissant, Coffee Corner	: 08:00 – 00:00
*Laundry	: 08:00 – 20:00
*Hairdresser & Barber	: 09:00 – 20:00
*Sky Lounge & Bar	: 09:00 – 00:00 (Reservation is required. Ext: 3218, Sky Pool is +16 ages only)
*Kömür Steak & Ocakbaşı	: 16:00 – 00:00 (Reservation is required. Ext: 3222)
*Khephal Fish Restaurant	: 16:00 – 00:00 (Reservation is required. Ext: 3222)
*Mystique Lounge	: 10:00 – 00:00
*Fitness & Pool	: 08:00 – 20:00
*Water Sports	: 07:00 - 19:00

❖ **Please note that some of our outlets opening and closing times can be changed from time to time.**

Extra Services:

- **Sky Lounge & Bar; Reservation is required.**
 - Clothing such as Flip flops, swimming shorts, jogging bottoms etc. is not acceptable. Dress code is casual smart. **Admission for under 21-year-olds is not accepted.**
 - If you would like any further information about the entry requirements, dress code and reservations please contact our Sky lounge administration by dialling '6' from your room phone.
- **Aurora Cabanas;** the cabana's at Aurora Bar have a capacity for up to 6 people, the prices on weekdays is 400 TL and on weekends 700 TL. At our cabanas a welcome drink, fruit plate, water are included into the price. **For Cabana reservations please call : 0548 855 99 99 / 0548 830 4008-4009**
- For internet connection please choose **Lords Palace** Wi-Fi name without password.
- Pay Tv service is free of charge and you may connect through your smart TV in your room.

For any other requirements or expectations please do not hesitate to contact us through our OSS (One Stop Shop) team which will be more than happy to assist you 24/7, you can contact them via your room phone by dialling '0' or the 'OOS' button.

We wish you a fabulous stay,

Best Regards,

